

Somerset SENDIAS

Special Educational Needs & Disability Information, Advice & Support

A free impartial service for children and young people with SEND (aged 0-25), and their parent carers

Feedback Form – parent carers

Thank you for contacting our service.

We would be grateful if you could take a few minutes to fill in this form and return it to us in the pre-paid envelope enclosed.

Your comments really help us to monitor and further improve what we do.

1. How did you hear about Somerset SENDIAS?

.....

2. How easy was it to get in touch with us?

Not easy			Very easy	
0	1	2	3	4
Comments:				

3. How helpful was the information, advice and support we gave you?

Not helpful			Very helpful	
0	1	2	3	4
Comments:				

4. How neutral, fair and unbiased do you think we were?

Not at all			Very	
0	1	2	3	4
Comments:				

(Please turn over)

Somerset SENDIAS

The Holway Centre, Byron Road, Taunton TA1 2JD

01823 355578 info@somersetsend.org.uk www.somersetsend.org.uk

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5. What difference do you think our information, advice or support has made for you?

No difference				A big difference
0	1	2	3	4
Comments:				

6. Overall how satisfied are you with the service we gave?

Not satisfied			Very satisfied	
0	1	2	3	4
Comments:				

7. How likely are you to recommend SENDIAS to others?

Not likely			Very likely	
0	1	2	3	4

8. Name of our Independent Supporter who helped you (optional)

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9. If you have looked at our website, did you find it helpful?

Not helpful			Very helpful	
0	1	2	3	4

Your name: (optional).....

Date:

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