

Somerset SENDIAS

Special Educational Needs & Disability Information, Advice & Support

A free impartial service for children and young people with SEND (aged 0-25), and their parent carers



We try to give you the **information, advice and support** that you need.






Can you tell us if we can do even better? Thank you.

Circle a number for each question.

If you need help to understand any question, you can ask us or someone you know - our contact details are at the end of the page.

1	How easy was it to get in touch with us?	Not easy						Very easy
								
		0	1	2	3	4		

2	Was our information, advice and support helpful to you?	Not helpful						Very helpful
								
		0	1	2	3	4		

3	How fair and impartial do you think we were? (In other words, did we avoid taking anyone's side?)	Not fair and impartial						Very fair and impartial
								
		0	1	2	3	4		

Somerset SENDIAS

The Holway Centre, Byron Road, Taunton TA1 2JD

01823 355578 info@somersetsend.org.uk www.somersetsend.org.uk

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4 Did our information, advice and support make a difference to you?

No difference **A big difference**

0  1  2  3  4 

5 How happy are you with the help we gave you?

Not happy **Very happy**

0  1  2  3  4 



6 How likely are you to tell other young people about our service?

Not likely **Very likely**

0  1  2  3  4 

Thank you very much for your help.

If you are happy to discuss your thoughts about our service, please tell us your contact details:

Your name	
 Phone	
 Email	

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